

About Merlin Communications



Merlin Communications is an authorized dealer with certified technicians for the following systems:

- All Avaya Systems: Definity, S8300, S8400, Legend, Magix, Classic Merlin, Partner, IP Office, and Intuity platforms.
- All Panasonic Systems: NCP 500 and 1000, TDA and TDE 50, 100, 200 and 600 platforms.
- BICSI Technician and NICET installers as well as the following manufacturers: Ortronics, Sumitomo FutureFlex Blown Fiber, Panduit, Corning, 3M, Leviton, Hubbell, Commscope, Lencore Sound Masking, OSHA 10 and MSHA.

We also have technicians that are experienced in day to day needs that include by not limited to:

- Project Manage implementation of all requirements to facilitate client needs to operational status.
- Moves, Add, Changes and Disconnects (MACD) -Normal every day moving of telephones from one location to another or changing of extensions or trunks.
- Installation and Relocation – New equipment or systems. Relocation of existing systems either within the same premises or from one building to another.
- Service and Repair on a T&M basis as well as Maintenance Agreements– Offered on all products either current or out of production for the manufacture’s products mentioned.
- System Programming – Either remote or on site. Whether simply programming a name change for an extension or adding a new PRI/T-1 circuit to link multiple sites. Program consulting is also available for companies who need to solve a specific problem or just need a programming refresh due to staff turnover or other changes.
- Call Center Applications and Professional Services – for installing VoIP phone systems and upgrades.
- BICSI certified Voice, Data and Fiber Cabling – for Computer and Telephone Networks.
- Structured cabling systems such as CAT 5e, 6, 6a
- Fiber optic cable splicing using v-groove and core alignment fusion splicer
- Installation, repair and maintenance of I.P. surveillance cameras systems.
- Installation and servicing of DAS systems
- ISP and OSP installations and design
- Installation of data center infrastructure
- Fire Alarm – Installation, service, and programming of new or existing systems. Products such as Firelight and Silent Knight.
- Access Control – Installation, Service, and Programing of new or existing systems. Installation all varieties of locking hardware such as Maglocks, Door strikes, and Electrified handsets. Card readers and Pin pads. Product such as Continental Access Control and Honeywell Nextwatch.
- Intrusion Alarms – Installation, Service, and Programing of new or existing systems and wireless applications. Products such as Ademco Vista, DMP, and DSC.
- Area Rescue and emergency call stations – Installation, Service, and Programing of new or existing systems for campus, parking lots, and parking garages. Products such as Code Blue and Case emergency systems.
- Gate controls – Installation, Service, and Programing of new or existing systems. Product such as Door King, Lift Master.

Finally, we are asking you for a referral of someone that you may know that could use our services.

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