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To us, it's personal.

11/15/2017

DenMark Business Solutions, Inc.
c/o Mark Dixon
PO Box 301
Lewisbury, PA 17339

Dear Mark,

I wanted to thank you and your fabulous team on our new phone system you recently installed for us. Everything you explained to us was spot on, from the product selection, analyzing our current needs and making a recommendation and finally the install. And it all came together quickly, from our first meeting to the install date, we had our new system up and running in about a month. I was nervous for obvious reasons, switching to a new product, but you assured me it would be smooth transition. And you were right on. You have a wonderful team, Dan especially, is always responsive and available at any time of the day. I told you initially I was looking for good customer service and support, and you and your team have delivered it and exceeded my expectations! Any time of the day, our questions are answered quickly. Any support we've needed is handled immediately and without delay. Your customer service is exceptional and I would recommend your company to anyone looking for a new phone system. I look forward to working with you for a long time.

Best Regards,

A handwritten signature in blue ink that reads "Joe DeLauter, II".

Joe DeLauter, II
Owner